

Provider Quick Reference Guide

Uprise Health is a comprehensive organization formed through the integration of several leading companies in the behavioral health sector, including Claremont, Integrated Behavioral Health (IBH), American Behavioral (AB), EAP Preferred, Reliant Behavioral Health (RBH), Quality Health Solutions (QHS), and HMC Healthworks. This collaboration allows Uprise Health to offer a wide range of services and support to both providers and members.

Provider Relations:

For any inquiries regarding provider relations, including onboarding, credentialing, Provider Portal and general support:

Email: providerrelations@uprisehealth.com

Provider Portal:

The Provider Portal is convenient, with round-the-clock access to submit claims, check claims status, review/print explanations of payments, and send customer service requests in a secure environment.

Provider Portal: portal.ibhsolutions.com

***Registration is required*

Authorizations:

Authorization Inquiries for Claremont EAP Providers:

Email: ClinicalTeam@uprisehealth.com

All other authorization inquiries can be directed to ProviderRelations@uprisehealth.com

1099 Inquiries:

Email: justin.gomez@uprisehealth.com

Claims:

For questions related to claims submissions*, status inquiries, or issues with claims processing:

Email: claims@uprisehealth.com

Paper Claims can be submitted to:

Uprise Health
Attn: Claims
2 Park Plaza, Suite 1200
Irvine, CA 92607

Fax: Attn: Claims
860-785-4780

*Please note, the most efficient submission process is through the Provider Portal.

Transforming Mental Healthcare

For more information, visit: www.uprisehealth.com
or call Uprise Health at: **1-800-395-1616**

IBH, Reliant Behavioral Health, American Behavioral Health, HMC Healthworks, and Claremont EAP are now part of Uprise Health.